

PTSM Implementation Status (as of 2/1/2010)

Agency	Action Items	Reference Location	Implementation Timeline	Responsible Party	Status
ALL SYSTEMS	Establish Permanent Technical Advisory Committee	4.16	2008	McKinney	PART Board of Trustees created the Transit Committee, one function of the committee would be to oversee PTSM implementation. (4/8/09)
<i>This action item is critical to the success of the PTSMs by maintaining the communication among the participating systems.</i>					
PART	Expand Vanpool Marketing and Increase Service	5.5	2009	Wesley	Vanpool marketing has been increased to include the use of Triad Commute Challenge, email, direct mail, radio, print, banner ads at park & ride lots video, billboard, television and onsite event campaigns. Despite the challenges of economic downturn leading to the loss of some vanpool groups, the vanpool program has continued to grow over the years. Today, the vanpool program boasts 46 groups compared to 28 in 2006. The average trip length is 51 daily round-trip miles reducing over 6 million vehicle miles of travel each year. (On Going)
All SYSTEMS	Incorporate Vanpool Marketing into Service Request Response	5.5	2009	Wesley	Regional Partners, Greensboro Transit Authority (GTA), High Point Transit (Hi-tran) and Winston-Salem Transit Authority (WSTA) have been asked to advertise the vanpool program on their respective websites. GTA has started. Ridesharing brochures advertising the vanpool program have been made available to the regional partners for distribution. (On Going)
<i>This program is already established but efforts should be re-doubled by all of the systems to address service requests and should mentioned in any interactions with the public, business community or developers.</i>					
PART	Coordinate the Development of the Regional Maintenance Information Clearinghouse/HR Resources Library	4.8/4.9.4	2009	Not assigned	No Progress
ALL SYSTEMS EXCEPT PART	Participate in the Development of the Regional Maintenance Information Clearinghouse/H.R. Resources Library	4.8/4.9.4	2009	Not assigned	No Progress
<i>Maintenance and HR Resource Clearinghouses will be a data collection exercise and then engaging a web page designer (In-House or Contractor) to establish these resources on a web site for easy access by participating systems. See the cited sections for details on what information should be included in the clearinghouses.</i>					

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ALL SYSTEMS EXCEPT ACTA	Call Center MOU - Development of Call Center	4.4	2009	Kirstner	Further investigation into establishment of a call center has been conducted by PART staff including utilization of vacant space at WSTA. Discussions with individual systems have taken place. No action on formal MOU has taken place.
<i>This is the first step in the development of the Call Center and should be executed among all ten systems regardless of the recommended time each respective system is to be incorporated. The call center is intended to start out as a urban program but by signing onto the MOU early in the process, the suburban systems will have the opportunity to watch its development and be involved.</i>					
GTA, HI TRAN, PART, TAMS, WSTA	Customer Information/Trip Itinerary Transition to WSTA	4.4.1	2009	Rhine	The Regional Technology Project includes the development of a regional trip planner. Go Live date is Summer 2010.
<i>WSTA has the itinerary planning server in place but will need to expedite the development of data input for the rest of the urban systems, including route information and resolving the issue of similarly named streets from municipality to municipality. The transition should be in conjunction with the Regional Technology Project.</i>					
YVEDDI	Develop/Implement Sub-Regional Call Center	4.4	2009	Kirstner	Further development of this recommendation should take place as part of YVEDDI's NCDOT 5-year community transportation plan update.
<i>Consolidation of reception staff in the YVEDDI counties will be an interim step toward their integration into the Regional Call Center in 2012</i>					
PART, GTA, HI TRAN, WSTA	Development of Uniform Service Policies w/ GTA, Hi Tran, WSTA and TAMS	4.4.2	2009	Kirstner	Work group has been formed as part of demand response consolidation and regional call center.
<i>Recommended as part of the process of consolidating into the Call Center – may take some time to make changes from system to system.</i>					
GTA, HI TRAN, TAMS, WSTA	Joint Scheduling Analysis of GTA, TAMS, and Hi Tran	4.5/4.8/4.9 .4	2009	Kirstner	GTA's review of SCAT system addresses further study of demand response consolidation in Guilford County. Work group has been formed. Analysis tentatively scheduled for May 2010.
<i>First step in consolidating Guilford County demand response service. Should send schedulers on a retreat to essentially schedule one week of service as if the systems were consolidated to determine potential economies of scale and capacity.</i>					

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PART, ACTA	MOU between PART/Burlington/Alamance for Fixed-Route Service Coordination	5.1	2009	McKinney	Fixed route study completed. Burlington/Graham funds allocated to PART. Park & Ride development underway. Waiting on County Commissioners to adopt funding mechanism.
PART, RCATS	MOU bet. PART/Randolph County to Design/Implement Asheboro Circulator	5.1	2009	Kirstner	Further study being conducted as part of PART's Strategic Corridor Analysis
<i>First two systems to enter into the Locally Based Programs to involve PART in the development of new transit service. Discussions will lead to implementation of funding (2010) and then service (2011).</i>					
ACTA, DCTS, YVEDDI, RCATS	MOU with PART to Provide Short-Range Planning	4.16/4.9.7	2009	Not assigned	No progress
GTA, HI TRAN, PART, WSTA	Regional Route Numbering System of Bus Routes	4.5/4.15	2009	Regional Marketing Team	PART has numbered all of their routes. Kochanski will head up the regional effort.
<i>This process could happen earlier or could be postponed until the results of the Branding Study in 2010.</i>					
ALL SYSTEMS	Regional Fare Structure Analysis Agreement and Study	4.6	2009-2010	Rhine	Meeting held among urban systems. Tracking of trips through farebox eliminates revenue distribution challenge. All systems using same fare box as of 1/2010. Next step program test fare/debit card on all fareboxes. Update due spring 2010.
<i>Fare structure analysis should incorporate an evaluation of fare revenue sharing for regional pass, reciprocal transfer agreements and farebox recovery prior to the development of a regional funding mechanism.</i>					
DCTS, RCATS, YVEDDI	MOU with Urban Transit Providers for Shared Trips	4.4.2 / 4.8 / 4.9.4	2009-2010	Kirstner	Discussions to begin Winter 2010. Coordination with NCDOT 5-year Community Transportation Plans needed. Work group has been formed.
GTA, HI TRAN, WSTA, TAMS	MOU with Community Transit Providers for Shared Trips - TAMS, RCATS, DCTS, YVEDDI, HI TRAN GTA, & ACTA	4.4.2	2009-2010	Kirstner	Discussions to begin Winter 2010. Coordination with NCDOT 5-year Community Transportation Plans needed.

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<i>MOU should call for the development of real-time exchange of vehicle location information (possibly as part of the Technology Project) and establishment of a cost allocation formula for trips provided by other systems.</i>					
ALL SYSTEMS	Participate in Regional 5309 Application	7.5.1	2009-2013	Not assigned	No progress
ACTA, RCATS	Development/Design/Construction of New Operating/Administration Facility	3.0/7.3.4	2009-2012	Not assigned	No progress
ALL SYSTEMS	Incorporate Boarding Center Development into Capital Improvement Program	4.14	2009-2012	Not assigned	No progress
<i>An annual 5309 joint application should be developed as a stopgap for capital program shortfalls and to jump start fleet acquisition and facility development for new services. The first application should be delivered to Congressional delegation by February for potential inclusion in the TEA-21 reauthorization next Fall.</i>					
PART	Expand Regional Bus System	3.0/7.3.4	2009-2014	McKinney	Davie County service started 12/09 US 421 South under development, tentative start date 8/2010
ACTA, WSTA	Implement 1.5 mil Property Tax for Transit	3.0/7.3.4	2010	McKinney	Funding strategies under review in light of passage of HB 148. Will be addressed in Regional Transit Development Plan and Strategic Corridors Analysis.
PART	Execute MOU/Joint Procurement of Drug & Alcohol Testing Program	4.9.3	2010	Kirstner	Work group has been formed as part of demand response consolidation and regional call center.
ALL SYSTEMS	MOU/Joint Procurement of Drug & Alcohol Testing Program	4.9.3 / 4.10.2	2010	McKinney	Discussion has been with one contractor and others will be held to determine how this can be done. RFP to follow later this year.
ALL SYSTEMS	Enter Regional Training Program	4.7.1	2010	Wylie, Morris	PART's regional multimodal terminal will include regional training facilities. Facility design 2010, construction 2011-2012, opening mid-2012.
<i>Drug & Alcohol Testing Program could be regionalized earlier, but it appears in 2010 because there are more important items in 2009 and it is advisable to wait upcoming programmatic changes that will incorporate prescription drugs.</i>					

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PART	Implement \$5 Tag Fee in Constituent Counties	3.0/7.3.4	2010	McKinney	Funding strategies under review in light of passage of HB 148. Will be addressed in Regional Transit Development Plan and Strategic Corridors Analysis.
All SYSTEMS EXCEPT PART	Establish Tag Fee \$5 - Stokes, Surry, Yadkin, and Davie Counties	3.0/7.3.4	2010	McKinney	Funding strategies under review in light of passage of HB 148. Will be addressed in Regional Transit Development Plan and Strategic Corridors Analysis.
GTA, TAMS, HI TRAN	Additional 2 Mill Property Tax Established - City of Greensboro / High Point	3.0/7.3.4	2010-2011	McKinney	Funding strategies under review in light of passage of HB 148. Will be addressed in Regional Transit Development Plan and Strategic Corridors Analysis.
<i>Pre-requisite to substantive increases in service.</i>					
GTA, HI TRAN	MOU with WSTA to conduct eligibility determination	4.4.2	2010	Not Assigned	No Progress
WSTA	Incorporate ADA Eligibility Determination Process for GTA/Hi Tran in Call Center	4.4.2	2010	Not Assigned	No Progress
<i>Second major function to be incorporated into Call Center</i>					
GTA, HI-TRAN, PART, TAMS, WSTA	ITS Strategy Implementation	4.17/4.18	2010	Rhine	Regional Technology Project is primary focus.
<i>Primarily support for Call Center, Shared Trips Program as an extension to Regional Technology Report.</i>					
WSTA, GTA, HI TRAN, PART	Mid-Day/Weekend Service Improvements	5.2/5.3	2010	Not Assigned	Will be further studied as part of Regional Transit Development Plan
GTA, TAMS, PART	Program New Facility to add TAMS, PART Functions	4.10.2	2010	Not Assigned	PART's regional multimodal terminal will include space for a regional call center and dispatching. Facility design 2010, construction 2011-2012, opening mid-2012.
TAMS	PT Links and Service Expansion	3.0/7.3.4	2010	Not Assigned	No Progress
DCTS, YVEDDI	Expansion of Local Service	5.1	2010-2011	Not Assigned	Further study will occur as part of Strategic Corridors Analysis

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RCATS	Implement Asheboro Circulator/Enhanced General Public Demand Response	5.1	2010-2011	Not Assigned	Further study will occur as part of Strategic Corridors Analysis
<i>All service expansions require implementation of funding mechanisms.</i>					
ALL SYSTEMS	Regional Branding Agreement and Study	6.0	2010-2011	Regional Marketing Team	Team began meeting in August of 2009. No specific progress towards regional branding.
<i>Should have an idea of funding potential and new services before this can really start.</i>					
DCTS, RCATS, ACTA, YVEDDI	Adopt Uniform Service Policies	4.4.2	2011	Not Assigned	No Progress
ALL SYSTEMS	Adopt Uniform ADA Standards	4.4.2	2011	Not Assigned	No Progress
<i>Will not be necessary until fixed route services are in place and supported by complementary paratransit. Suburban systems should incorporate standards from urban systems to maintain consistency.</i>					
ACTA	Amend Bylaws and Add Urban Representation to ACTA Board	7.4.2	2011	Not Assigned	No Progress
<i>Change composition of the Board to reflect introduction of new fixed route service in the urban core.</i>					
GTA, HI TRAN, PART, TAMS, WSTA	Customer Information/Trip Itinerary Transition to Call Center at PART	4.14/4.4.1/4.4.2	2011	Not Assigned	No Progress
GTA, HI TRAN, TAMS, WSTA	Scheduling and Reservation Functions Incorporated into the Call Center	4.4.2/4.6	2011	Not Assigned	No Progress
ACTA, DCTS, RCATS, YVEDDI	Consolidation of ADA eligibility determination process to PART Call Center	4.4.2/4.17/4.18	2011	Not Assigned	No Progress
<i>Beginning process of transitioning call center to PART Administration Facility</i>					

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DCTS	Expand Facility to Accommodate Expansion of Service	3.0/7.3.4	2011	Not Assigned	No Progress
ACTA	Implementation of Fixed Route Service	5.1	2011	Not Assigned	No Progress
ACTA	Incorporate Customer Information, Trip Itinerary Planning at Call Center	4.4.2	2011	Not Assigned	No Progress
<i>All service expansions require implementation of funding mechanisms.</i>					
DCTS, ACTA, RCATS, YVEDDI	ITS Strategy Implementation	4.17/4.18	2011	Not Assigned	No Progress
<i>Primarily support for Call Center, Shared Trips Program as an extension to Regional Technology Report.</i>					
PART, GTA, TAMS, WSTA	MOU with GTA/PART/GUILFORD COUNTY for Coordination of Shared Facility	4.10.2	2011	Not Assigned	No Progress
GTA, HI TRAN, TAMS	Consolidation of TAMS/GTA/Hi Tran Demand Response Services	4.5 / 3.0 / 7.3.4	2012	Not Assigned	No Progress
HI TRAN, YVEDDI	Expand Facility to Accommodate Expansion of Service	3.0/7.3.4	2012	Not Assigned	No Progress
<i>All service expansions require implementation of funding mechanisms.</i>					
ACTA, DCTS, YVEDDI, RCATS	Scheduling and Reservation Functions Incorporated into Call Center	4.4.2	2012	Not Assigned	No Progress
WSTA	Consolidation of Forsyth and Guilford Demand Response	4.5	2013	Not Assigned	No Progress
GTA, PART, TAMS	Consolidation of TAMS/PART into GTA Operations Facility	6 / 4.4.2 / 4.10.2	2013	Not Assigned	No Progress
ALL SYSTEMS	Establish Long Range Funding Mechanism	3.0/7.3.4	2013-2015	Not Assigned	No Progress