



2015 Annual Report

Fiscal year
July 1, 2014 - June 30, 2015



MORE CHOICES. BETTER ACCESS.



Dear PART Board, Member Agencies, Customers:

2015 was a successful year for the Piedmont Authority for Regional Transportation (PART). Many activities have taken place this fiscal year and the PART Staff provides a valuable service and resource to our customers and member agencies. We welcome the new PART Board Members and look forward to continued accomplishments in the coming years.

PART was established in 1997 under state legislation with the participation from our local governments to join together and enhance the transportation systems of the Piedmont Triad. The PART agencies mission and goal is founded on these principles of partnership, and regional cooperation. PART celebrated the groundbreaking and naming ceremony for the Howard Coble Intermodal Transportation Center on May 13th, 2015 which signified partnership and cooperation. The PART Board of Trustees has made a commitment for this project to be developed and the PART staff has worked diligently to create a transportation campus that will provide benefits to all transit users in the Piedmont Triad.

The importance of partnering with a project of this nature - from the United States Congress and the Federal Transit Administration, the North Carolina Department of Transportation and all of our professional staff has given us the opportunity to get to this point. The same participation is what will allow us to achieve success in the site construction moving forward and the future of our transportation systems for the citizens we represent.

The PART Audit Report and Financial standing continues to improve with a superior standing showing no findings or internal control findings. This just goes to show the hard work and diligence of the PART Board and Staff for the past few years. PART management and staff have worked tirelessly to reduce the expenses while continuing to plan for the future of the Triad and provide safe and efficient transportation services for all citizens.

We continue to see steady growth in ridership on the PART Express Regional Bus system. Ridership for PART Express was up 6.3% over last fiscal year at 511,137 passenger trips. With enhancements to our service we were able to provide more commuter service to Route 4 Alamance Burlington from Greensboro through Burlington and Mebane to Chapel Hill and UNC Hospital. This service through Burlington allows for riders to transfer for free to Go Triangle and continue their trip to the VA Hospital and other locations in the Triangle.

Fiscal year 2015 has been an exciting year for PART. Our growth and success this year could not have happened without the continued support from our riders and citizens of the counties we serve. Together we continue to see success in our services and will continue to plan efficient and excellent options for our commuters in the Piedmont Triad.

Thank you for supporting PART,

Darrell Frye, Chair
Randolph County Board of Commissioners

PART MISSION

To enhance the quality of all forms of transportation for each of our citizens through efficient use and protection of our natural, economic and human resources.

Our goal is improving transportation through regional cooperation.

BOARD of TRUSTEES

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Randolph County

VICE-CHAIRPERSON

Dan Beese
Winston-Salem

TREASURER

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Burlington-Graham TAC

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Guilford County

Marikay Abuzuaiteer
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Neal Grimes
High Point TAC

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NCDOT

Andrew Perkins
NCDOT

Jake F. Alexander
NCDOT

PART Express Operations

Technology has been at the forefront this fiscal year with TransLoc Real-time Bus technology as well as Google Transit. TransLoc Real-time Technology has been a project being pursued for some time and went live in February. With more than 2,000 visits per month, TransLoc Rider App allows PART riders to track their bus in real-time and get predictions on when the bus will arrive. All PART routes are now programmed within Google Transit, a tool on the PART website where riders can plan their trip from point A to B. Google Transit generates the bus routes riders would need to take to get to their end destination and coordinates with other transit systems to connect the trip.

PART Express has expanded service on the Route 4 Alamance Burlington Express to meet growing commuter needs. You can now transfer onto Go Triangle in Mebane and reach Durham, Duke Hospital and other points further east. Route 4 continues to serve UNC Chapel Hill and UNC Hospitals.

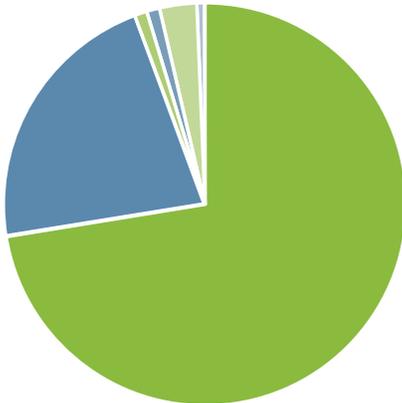
"I ride part because as a college student I'm always trying to find ways to be connected but save money and PART allows me to do that on top of staying safe while traveling alone. With PART I've been able to save tons of money by not using gas and that's always a plus in my book!"

~ Shamira Azlan



**PART Express Expenses
FY 2015**

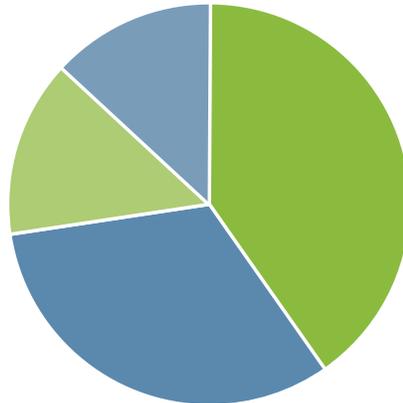
\$4,265,456



- Vehicle Operations Contract
- Fuel & Lubricants
- Building and Grounds Management
- Space Furnishings and Office
- Salaries, Benefits & Travel

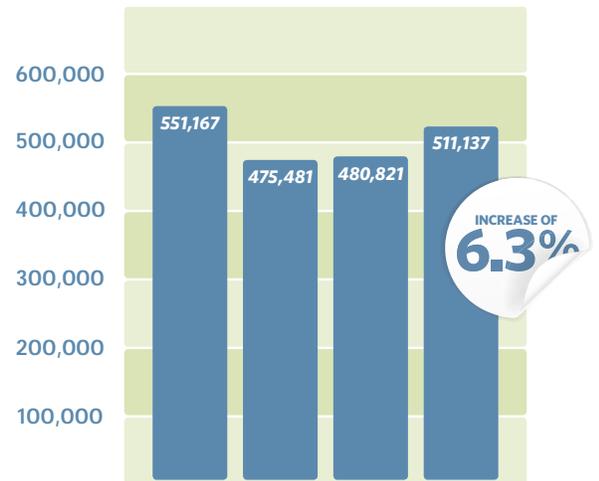
**PART Express Revenue
FY 2015**

\$4,265,456



- Local
- Federal
- State
- Farebox

Passenger Trips by Fiscal Year



Fiscal Year	Revenue Hours
FY 12	41,854
FY 13	30,835
FY 14	34,396
FY 15	38,792

Express Operator of the Year & In the Spotlight Award Recipient

At the April 8th PART Board Meeting, Mr. George Jones was recognized for his excellent performance in being an Operator of PART Express and was presented with the In the Spotlight Award. Mr. Jones operates Route 12 North Forsyth Express. Mr. Jones started working for PART as an operator on April 1, 2009 and has a six year anniversary coming up. Congrats Mr. Jones and thank you for all that you do!

PICTURED FROM LEFT TO RIGHT: Joseph Sanchez, George Jones, Onslow Thompson, Norma Toledo and David Morris.





Breaking New Ground

Howard Coble Intermodal Transportation Center

The Piedmont Authority for Regional Transportation (PART) honored former United States Congressman Howard Coble at the Groundbreaking and Naming Ceremony for the PART Intermodal Transportation Center on Wednesday, May 13, 2015. The event was held at the future site of the Intermodal Center which will be located at the corner of W. Market St. and Brush Road in Greensboro adjacent to the PART Administrative Office.

The "Howard Coble Intermodal Transportation Center" was named in honor and recognition of Congressman Howard Coble for his consistent support of mobility choices in the Piedmont Triad. This critical link in regional mobility was made possible through a congressional earmark sponsored by Coble.

The new Coble Transportation Center is planned to be completed Fall 2016 and will replace the current PART Hub location at S. Regional Road. This new facility will allow more bus bays, parking, better accommodations for passengers, maintenance facility and administrative offices all in one location.

This project would not have been possible if not for the leadership of the PART Board of Trustees and cooperation from United States Congress, the Federal Transit Administration, the North Carolina Department of Transportation and all of the professional staff that brought us to this point.

Stay informed of the construction updates with a video series that will be posted on the PART website throughout the next year. Please visit our website www.partnc.org.

Project Facts

- 16 Bus Slips with 13,000 Sq. Ft. Canopy
- 2,000 Sq. Ft. Passenger Terminal with Vending and Restrooms
- Seating for 30 people in Passenger Terminal
- 45 Parking Spaces in Park and Ride Lot
- 16,000 Sq. Ft. Maintenance Facility with 4 Maintenance Bays, Bus Wash Bay, and Fueling Lane



"I would like to thank the entire PART Organization and everyone who may have been associated with this outstanding honor which you have just bestowed upon me. I feel that you have probably given me too much credit, but I shall treasure it forever. My vision is that this magnificent facility will help raise the awareness of public transportation and that they will take more advantage of its availability. Thank you again for this wonderful tribute."

— HOWARD COBLE,
FORMER US CONGRESSMAN



Planning for the Future

Across the country, communities are striving to put plans, policies, and programs in place that build healthier, more prosperous regions that provide opportunities for all of their residents to participate and thrive. Equity – full inclusion of all residents in the economic, social, and political life of the region, regardless of race, ethnicity, age, gender, neighborhood of residence, or other characteristics – is essential for regional prosperity. Equity and inclusion have become the guiding pillars of the Piedmont Together plan to build a resilient, prosperous economy and a better quality of life for all of the Piedmont Triad’s residents. The Piedmont Together effort is led by a diverse team of community stakeholders working to find solutions to the region’s challenges. Broad resident engagement in the planning process has been a priority from the beginning.

Piedmont Together held Building Bridges to a Stronger Economy I and II this year. The Building Bridges to a Stronger Economy I summit brought together over 160 individuals from across the Piedmont Triad who heard from a variety of speakers and created equity action teams. Building Bridges II, which drew over 100 people, included a tour of Winston-Salem highlighting equitable development and the summit featured instant polling to engage the attendees.

Piedmont Together received an award for the North Carolina Chapter of the American Planning Association. Piedmont Together: A Comprehensive Plan was recognized for its work and focus on equity. On October 2, 2014 at the state planning conference the project received the Marvin Collins Outstanding

Planning Award in the special theme category of Equitable Development. The project was also highlighted for its equity work by the Institute for Sustainable Communities and HUD’s Office of Economic Resilience.

During this past year Piedmont Together was adopted by the PART Board and the Piedmont Triad Regional Council (PTRC) Board of Delegates. The plan was also accepted by the Greensboro, Winston-Salem and High Point Metropolitan Planning Organizations (MPOs) and the Piedmont and Northwest Regional Planning Organizations (RPOs). A Board of Directors has been formed and they are seeking funding to continue regional advocacy and implementation of the plan elements.

Piedmont Triad Freight Study

In recognition of the importance of freight in the Triad, PART, North Carolina Department of Transportation (NCDOT), and the Triad Metropolitan Planning Organizations (Burlington-Graham, Greensboro, High Point, and Winston-Salem MPOs) embarked on a three-phased approach to develop an enhanced freight component for the Piedmont Triad Regional Model (PTRM). The goal is to provide a safe freight transportation system, support the region’s economic well-being, and achieve efficiency in operations and investment in the freight transportation system. The PTRM is one important tool that can be used in achieving such goals.

The process or plan of action to enhance the freight component of the PTRM contains three phases of work, which include: Phase I: Identify freight nodes and conduct establishment interviews to support development of an advanced freight model; Phase II: Develop an advanced freight sub-model in the Piedmont Triad Regional Model; and Phase III: Conduct travel diary survey to update the freight sub-model developed in the previous phase.

Freight planners and decision makers will benefit from the PTRM and data. Creating better data and models will enable state, regional, and local planners to better predict freight movement trends, and make more informed project investment decisions. The end result of this study will be information that can be used to inform land use planning, transportation planning and project prioritization. The study will also help to understand the dynamics between congestion and freight. The Freight Project has received praise from the Federal Highway Administration for its regional focus and cooperation and the quality of the data collected.



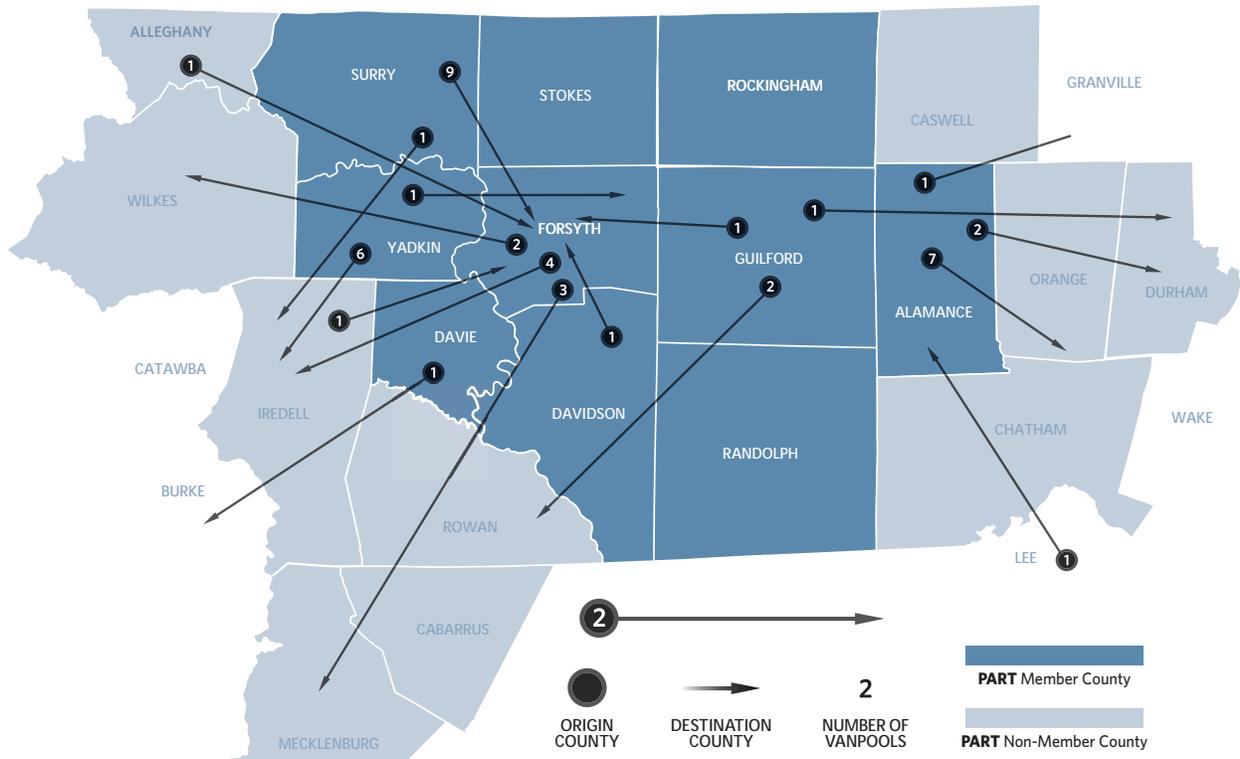
158
Company
Surveys

969
Records
Freight Node
Database

139
Distribution
Centers
Identified

Transportation Demand Management

Vanpool System Map



Arrow indicates direction vanpools are traveling from county to county. Number indicates how many vanpools are traveling that route. Currently 45 vans in operation.
 Map Effective July 2015

Vehicle Miles Traveled (VMT) Reduction



Companies with Vanpools



AVERAGE NUMBER OF DAILY RIDERS

483

VANPOOLS IN OPERATION

45

VANPOOL OCCUPANCY

80%



PIEDMONT AUTHORITY
FOR REGIONAL TRANSPORTATION

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Financials

PART received a superior Audit Report for the second year in a row for Fiscal Year 2014. Dixon Hughes Goodman LLP completed the audit of PART financial statements for the fiscal year ending June 30, 2014. The report showed a clean opinion with no findings or internal control findings which shows the hard work and diligence of the PART Board and Staff for the past few years.

Fund Balance has steadily rebounded since 2011 and ended 2014 with a balance of \$4.7M. PART is on track to exceed \$5.1M for Fiscal Year (FY) 2015. All departments underran yearly budgets in FY 2015 by controlling such costs as headcount, legal, fuel, scheduling of conferences and advertising.

An Overhead Rate Proposal, formally known as Cost Allocation Plan (CAP), was recently submitted to the Federal Transit Administration (FTA) and has received preliminary approval. This means, when appropriate, PART can recover administrative overhead expense on Federal and State Grants. This is a first for PART and is a continuation of the plan for stabilized fiscal controls and accountability.

In FY 2016, PART plans to invest up to 80% or \$4.6M of the PART expense budgets into local, state, and national vendors and suppliers. This investment will enhance economic development and continue to support the local workforce.

Capital Reserve Fund Balance

AUDITED ACTUALS	
FY 2012	\$3,594,195
FY 2013	\$3,693,170
FY 2014	\$4,690,444
BUDGET	
FY 2015	\$5,081,417
<i>\$1,487,222 added to fund balance in 3 years</i>	



Triad Air Awareness

Triad Air Awareness outreach efforts reached thousands of people annually, helping them to understand the link between transportation, air quality and their personal choices. The program also promotes idle reduction around schools with education and providing "Turn of your engine, kids breathe here" signs and offers a variety of school programs on the science of air pollution, weather and atmosphere.

"It's never too early for kids to learn how they impact the environment." said Lorelei Elkins, Triad Air Awareness program coordinator. "We reach kids and families with this important information through a variety of community fairs, civic group presentations, school outreach, as well as traditional and social media." The program also promotes the air quality forecast and helps people understand how to protect their health on days when the air pollution levels are high. To find out more visit www.triadair.org.



Clean Air Partnership Award

Triad Air Awareness held the yearly end of season luncheon on November 7th. The Clean Air Partnership Award was presented to PART recognizing the leadership shown in moving the Triad region toward a more sustainable future.



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www.PARTNC.org

TRANSIT PARTNERS

