



2016 Annual Report

Fiscal year
July 1, 2015 - June 30, 2016



*A reflection of gratitude and the establishment of a legacy.
Remembering a Great Leader*

HOWARD COBLE

MARCH 18, 1931 - NOVEMBER 3, 2015



GENERAL LEGEND

SYMBOL	DESCRIPTION	SYMBOL	DESCRIPTION
[Symbol]	REINFORCING BARS FOR CONCRETE	[Symbol]	REINFORCING BARS FOR CONCRETE

PARTITION TYPES

PARTITION MATERIALS & CONSTRUCTION NOTES

FINISH PARTITION FRAME

FINISH INTERIOR PARTITIONING

PARTITION NOTES:

PART

ITC - Maintenance Facility
8310-A West Market Street
Greensboro, NC 27409

MOSEY MAYER PHOENIX

BID DOCUMENT



Dear PART Board, Member Agencies, Customers:

The Piedmont Authority for Regional Transportation (PART) celebrates another successful year of serving the Piedmont Triad. PART staff continues to provide the valuable services and resources of public transportation for our customers and member agencies. I would like to congratulate our staff and the PART Board of Trustees for a strong year of achievements including the establishment of active board committees and major capital investments to support our services to our citizens. We welcome our new PART Board Members and look forward to continued accomplishments in the future.

The PART Board of Trustees awarded Bar Construction Company, Inc., of Greensboro the contract for construction of the Howard Coble Intermodal Transportation Center and PART maintenance facility. This modern transportation hub will be completed in Fiscal Year 2017 and will form a campus including the existing administrative building. It includes room to grow service to the citizens of the Piedmont Triad region.

PART Express celebrated 13 years of service to the Piedmont Triad and successfully expanded service on Route 4, the Alamance County Express. Our Vanpool program continues to grow and currently operates close to 50 vehicles in the region. Both PART Express and the PART Vanpool program were recognized with safety awards this year.

The PART Audit Report and financial outlook showed superior standing with no internal control findings. This reflects the dedication of the PART Board, PART Finance Committee and staff to continued fiscal responsibility as well as high service quality.

As the Piedmont Triad continues to grow in population and our interconnected economy, the continuation of dedicated local public and financial support will be necessary to meet growing demand for public transportation services. The PART Board of Trustees looks forward to another successful year in pursuit of these efforts.

Thank you for supporting PART,

Dan Besse, PART Board Chair / Council Member, City of Winston-Salem

PART Board of Trustees 2016



Achievements of the Board of Trustees

- Over the past year PART Board of Trustees dedicated itself to enhancing its committee structure. Three committees which include Finance, Operations and Personnel are actively meeting and engaged in the day-to-day business of PART.
- The Board of Trustees successfully contracted the construction of the Coble Transportation Center and has remained involved through the construction process.
- A Regional Bus Advertising contract has been established to create revenue to support bus stop amenities as well as an Inter-local Agreement with UNC Chapel Hill to accept the GoPass for employees and students to ride at a discounted rate.
- Recognizing that a stable and sufficient level of fund balance available provides an important reserve for PART, the Board adopted a financial Fund Balance Policy.

BOARD of TRUSTEES

CHAIRPERSON
Dan Besse
Winston-Salem

VICE-CHAIRPERSON
Leonard Williams
Burlington-Graham TAC

TREASURER
Carolyn Coleman
Guilford County

SECRETARY
Ronda Jones
Stokes County

Marikay Abuzuaiter
Greensboro TAC

Neal Grimes
High Point TAC

Larry Williams
Winston-Salem TAC

Sharon Hightower
Greensboro

Jim Butler
Burlington

Jim Davis
High Point

Bob Byrd
Alamance County

Don Truell
Davidson County

Terry Renegar
Davie County

David Plyler
Forsyth County

C. Zane Cardwell
Rockingham County

Darrell Frye
Randolph County

Larry Phillips
Surry County

Kevin Austin
Yadkin County

Scott Piper
Airport Commission of FC

NCDOT BOARD MEMBERS

Cheryl McQueary
NCDOT

Andrew Perkins
NCDOT

Jake F. Alexander
NCDOT

PART Administrative Staff 2016



By the Numbers

- 29 Park & Ride Lots
- 18 Express Bus & Shuttle Routes
- 468,986 Annual Passenger Trips
- 49 Vanpools in Operation
- 1,119 Vehicles off the Road Daily
- 88,494 Transit Calls Answered
- 21 Million Vehicle Miles Reduced
- 75 Employees on PART Staff

Financials

For the fourth year in a row, PART has received a superior audit report. Dixon Hughes Goodman LLP conducted the audit of PART's financial statements for the fiscal year ending June 30, 2015 and issued a report showing a clean opinion with no findings. This is due to the hard work and diligence of the PART Board and Staff for the past several years.

The Federal Transit Administration (FTA) Triennial Review was conducted in May 2016 and resulted in no financial deficiencies. PART remains dedicated to the implementation of process improvements while staying abreast of changing regulations in order to maintain accurate financial data.

In Fiscal Year 2017 PART continues to enhance the development and support of the local workforce by investing up to 80% of the \$6.5M expense budget into local, state and national vendors and suppliers.

Capital Reserve Fund Balance

AUDITED ACTUALS

FY 2013	\$3,693,170
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FY 2014	\$4,690,444
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FY 2015	\$5,624,912
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BUDGET

FY 2016	\$5,931,938
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\$2,337,743 added to fund balance in 4 years

PART MISSION

To enhance the quality of all forms of transportation for each of our citizens through efficient use and protection of our natural, economic and human resources.

Our goal is improving transportation through regional cooperation.

Building Our Future

Howard Coble Intermodal Transportation Center

Project Facts

- 16 Bus Slips with Canopy
- 2,000 Sq. Ft. Passenger Terminal with Vending and Restrooms
- Seating for 30 people in Passenger Terminal
- 50 Parking Spaces in Park and Ride Lot
- 16,000 Sq. Ft. Maintenance Facility with 4 Maintenance Bays, Bus Wash Bay, and Fueling Lane

In October 2015 the PART Board of Trustees awarded Bar Construction Company, Inc. of Greensboro the contract for construction of the Howard Coble Intermodal Transportation Center for the amount of \$5.3 Million. Included in this project is the construction of the bus terminal, passenger facility, bus parking and site work at the new location at W. Market Street and Brush Road in Greensboro.

In May 2016 Bar Construction Company was also selected to construct the PART Maintenance building, which will be located directly behind the Coble Transportation Center. The total cost for the maintenance building will be \$3.9 Million.

Together the Coble Transportation Center and Maintenance Building will join the PART Administrative Building to create a new campus. The new campus will make services more efficient having close proximity to both administration and maintenance.

The "Howard Coble Intermodal Transportation Center" was named in honor and recognition of Congressman Howard Coble for his consistent support of mobility choices in the Piedmont Triad. This critical link in regional mobility was made possible through a congressional earmark sponsored by Coble.

The construction of the Coble Transportation Center marks a significant step forward in regional cooperation to enhance our regional mobility. The site for the Coble Transportation Center is strategically placed near the airport and rail line making future connectivity between these modes of transportation a possibility. As the Piedmont Triad continues to grow we see an increased need for transportation across the region. The Coble Transportation Center will serve as a hub for this transit oriented growth.

Stay informed of the construction status by visiting the PART website www.PARTnc.org.



1997
PART Established

2000
Vanpool Program
Launched

2002
PART Regional Hub
Built S. Regional Rd.

2002
PART Express
Routes 1,2,3 Begin

2005
Earmark for \$10.5M
Secured by Coble

HOWARD COBLE INTERMODAL TR



2006
Site Study for New
Facility

2008
Property Purchasing
Begins

2013
Facility Designed

2015
Groundbreaking
Event

2016
Coble Intermodal
Transportation
Center OPENS

TRANSPORTATION CENTER TIMELINE

For Our Customers

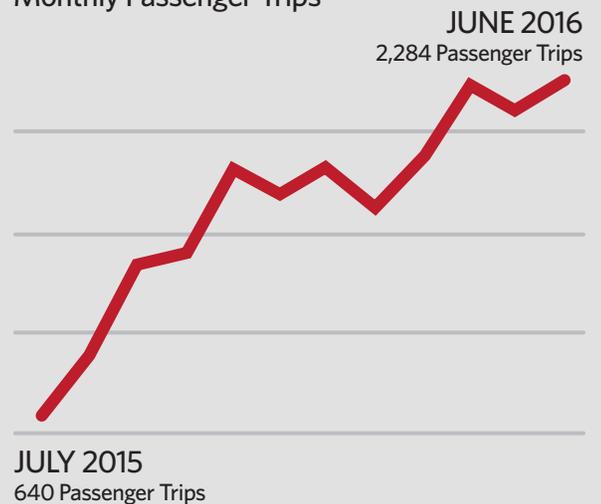
PART Express Operations

Since its inaugural year in 2002 PART Express has served over 5 Million Passenger Trips to the citizens of the Triad with an efficient and smart mobility option. Despite affordable gas prices and easily accessible roadways, PART ridership remains consistent. In Fiscal Year 2016 PART Express provided 468,986 Passenger Trips. On some routes like the Alamance Burlington Express, which now has over 2,000 passenger trips per month, ridership has grown exponentially over the past year.

Each year the NC Department of Labor presents Safety Awards in recognition of the outstanding safety and health efforts for employees. For 2015, PART received three awards in the Gold category on behalf of PART Administration, PART Operations and Maintenance/Supervision through National Express Transit. Congratulations to all PART and National Express Transit employees for this achievement in safety and health in the workplace!



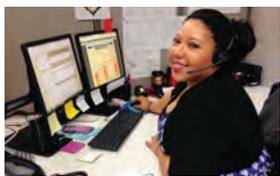
Route 4 Alamance Burlington Express
Monthly Passenger Trips



Commuter Resources

This year included a number of changes with PART's Transportation Demand Management program, including renaming the department to Commuter Resources (CR). This new name provides a more comprehensive title for the various programs and services administered by the CR team including the Piedmont Transit Resources Call Center, Triad Vanpool Program, and new PARTnership program. Even though the name has changed, the goal remains the same:

Educate on, advocate for, and provide alternative transportation strategies to reduce single-occupancy vehicle use in the Triad.



PIEDMONT TRANSIT RESOURCES
ANSWERED CALLS FOR FY 16

88,494

Vehicle Miles Traveled (VMT) Reduction



AVERAGE NUMBER OF
DAILY RIDERS

508

AVG # OF VEHICLES
OFF THE ROAD DAILY

459

VANPOOLS
IN OPERATION

49



For Our Region

Piedmont Triad Freight Study

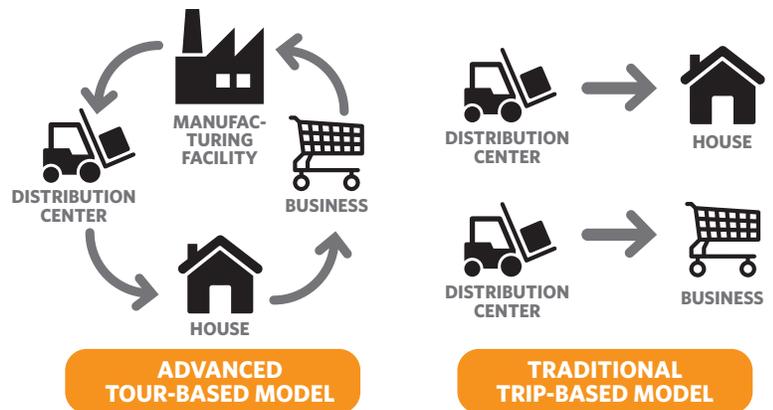
In 2014 the region embarked on a three-phased approach to develop an enhanced freight component for the Piedmont Triad Regional Model (PTRM). The goal is to provide a safe freight transportation system, support the region's economic well-being, and achieve efficiency in operations and investment in the freight transportation system.

The process or plan of action to enhance the freight component of the PTRM contains three phases of work, which include: Phase I: Identify freight nodes and conduct establishment interviews to support development of an advanced freight model; Phase II: Develop an advanced freight sub-model in the Piedmont Triad Regional Model; and Phase III: Conduct travel diary survey to update the freight sub-model developed in the previous phase.

Phase II focuses on the development of an advanced freight model. The components are:

1. **Regional Freight Truck-Touring Model** - simulates truck movements that deliver and pick up shipments at business establishments
2. **Regional Commercial Vehicle Touring Model** - simulates the travel of light, medium, and heavy trucks providing services and delivery of goods to households
3. **Long Distance Freight Flow Model** - simulates truck movements passing through the region, with an origin outside region and final destination in the region, and an origin in the region and destination outside the region using State model data

As shown in the illustration the freight model will more realistically represent all freight movements from semi-trucks to home delivery vans providing a clearer picture of freight movements in the Triad.



Thruway Amtrak Partnership

Earlier this year a partnership emerged between PART and Amtrak, the National Rail Carrier, for passengers to purchase a PART Express bus pass from Amtrak. The two agencies are coordinating trip tracking and passenger usage in coordination with each other. This designated "Thruway" agreement eliminates the additional step of purchasing a train ticket and a bus pass at different times or through separate agencies. The coordinated trip planning and ticketing allows users of Amtrak to add a PART Express bus pass on the beginning or ending leg of their planned trip through the online Amtrak ticketing reservation center.

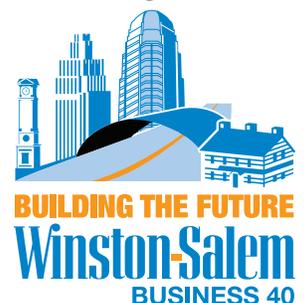
Business 40 Mitigation Plan

In 2007, the North Carolina Department of Transportation (NCDOT) began public involvement activities associated with project development studies for Business 40 Construction from west of 4th Street to east of Church Street in Winston-Salem. The project will include removing and replacing highway pavement and ramps, replacing bridges and improving ramps onto and off of Business 40.

To assist residents and commuters to Downtown Winston-Salem, PART is taking the lead in providing strategies to reduce congestion in the Downtown area during construction. A partnership has been formed between NCDOT, City of Winston-Salem, Winston-Salem Transit Authority (WSTA), and PART. These agencies are identifying strategies such as: Vanpooling & Carpooling for Downtown Employees, Remote Parking Lots with Shuttle Service, Higher Frequency of Transit Routes, and Free or Reduced Transit Fares.

The detailed strategies should be completed by the end of 2016.

To find out more about Business 40 Improvement visit the project website at www.business40nc.com.





PIEDMONT AUTHORITY
FOR REGIONAL TRANSPORTATION

107 Arrow Road
Greensboro, North Carolina 27409

www.PARTnc.org
336.662.0002



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Join PART's Email List!

Text
PART to
22828
to get started.



PART contributes to a sense of community by connecting cities within our region. It helps keep a foothold in the conversation about public transportation and can leverage that position to hopefully update and expand public transportation offerings.
- Liane Elias

Cone Health Dedicated to Community Transportation

On May 31st PART celebrated the opening of the Alamance Regional Park & Ride Lot with a Ribbon Cutting Ceremony.

This Park & Ride Lot is the 29th public use PART parking facility in the region. With the opening of Alamance Regional Park & Ride Lot there are now 7 Cone health facilities served by PART Express. This connection in the community is key and enhances mobility across the region.

"Many patients tell us that improving transportation enables them to get to their doctor's appointments, pick up medications at the pharmacy, or even to a good grocery store or safe place to exercise, that's why Cone Health is committed to working with our area transit authorities to be part of the solution."

- Kathy Colville, Cone Health's Community Outreach Director



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www.PARTnc.org

TRANSIT PARTNERS

