

Exciting News Is On The Horizon!

In August 2024, PART introduced a Service Enhancement to our Airport Area Shuttle Routes. We shifted from a standard Fixed Route Service to an On-Demand Service. We utilized the same stops and service zones and adopted a demand-response, 'call ahead and book your trip' feature to this designated service area, no longer tied to standard stop times. Our goal was to use our resources wisely while offering our riders the ability to schedule their customized trips.

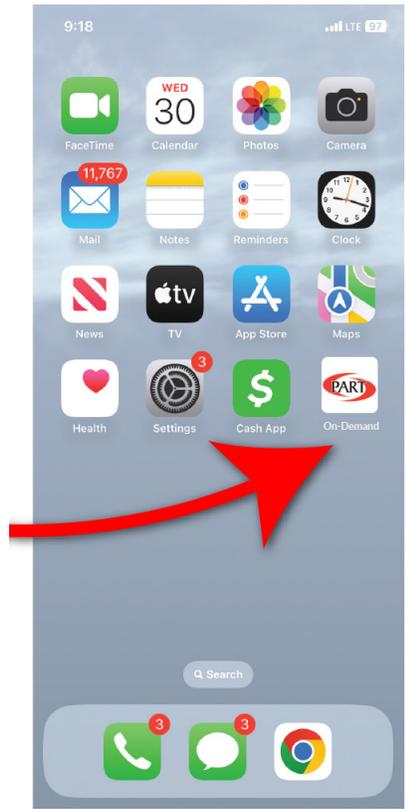
Because PART has a solid history of offering this type of on-demand service ... having successfully provided first and last-mile connections to employers at and near the Piedmont Triad International Airport (PTI) for years, we were able to strategically utilize existing resources through our Regional Call Center and online forms to navigate the first phase of this service enhancement.

COMING SOON ... Phase 2 is soon to launch! Specific to this service area is a new PART On-Demand app. Adding this technology enables this Service Zone to be our first official "Micro-Transit" Zone.

We can't wait for our riders and staff to experience this game-changer! For more details and the latest updates, keep an eye on our social media pages and our website.

We want to make PART On-Demand our rider's new favorite way to get around!

-  facebook.com/partnc
-  linkedin.com/company/partnc
-  @partnc
- PARTnc.org



Rider Appreciation Day!

PART's Operations and Marketing Teams are collaborating to host a Rider Appreciation Day event at our Coble Transportation Center on September 30, 2025. This event will represent a critical touchpoint in our ongoing commitment to service excellence and passenger satisfaction.

September 30, 2025, also commemorates a remarkable milestone: 23 years of PART Express providing reliable, sustainable public transportation solutions. Our journey reflects not just a transportation service but a critical infrastructure backbone that has consistently supported regional mobility, economic connectivity, and community accessibility. During our nearly quarter-century of service, PART Express has transported over 8 million passengers and supported local economic productivity by providing essential commuter connections regionally.

Our goal for this event is to symbolize our commitment and genuine appreciation for the diverse communities we serve. By creating meaningful engagement opportunities, we aim to reinforce our mission of providing more than transportation—we're delivering connected, sustainable urban mobility experiences. Our 23-year trajectory represents a testament to adaptability, community trust, and unwavering service quality in public transportation. And we want to show our appreciation to our most important asset ... our riders!



Making Fare Payment Easy!

Our regional transportation landscape is about to undergo a transformative upgrade with the introduction of a Regional Fare Payment System. This initiative will change how commuters navigate public transportation across the region, offering convenience and efficiency.

A single, universal card that seamlessly connects riders to multiple bus systems that Regional Partner Agencies operate. The new Regional Fare Payment System eliminates the hassle of carrying cash or multiple transit passes, providing travelers with a streamlined and user-friendly payment solution. Commuters can now enjoy simplified transfers between different transportation networks, making daily travel smoother and more accessible than ever before.

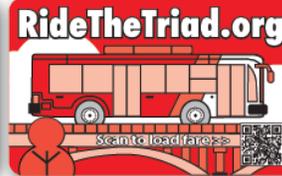
The Umo Fare Payment System stands at the heart of this technology, enabling riders to easily load funds onto a single card that works across participating public transportation systems. This means no more fumbling with exact change or purchasing separate fares for different providers – just one card does it all.

Key Benefits of the New Regional Fare Payment System: • Convenient, cashless transactions • Seamless transfers between transportation agencies • Easy fund management • Simplified travel experience

For those eager to embrace this new transportation technology, getting started is simple. Riders can visit RideTheTriad.org to learn more about obtaining their new fare card or setting up a digital account. Additional support is available through PART's Regional Call Center at 336-883-7278, where friendly customer service representatives can answer any questions.

This innovative system represents more than just a technological upgrade – it's a commitment to connecting communities and making public transportation more accessible and user-friendly. By reducing barriers to travel and simplifying the commuting experience, the Regional Fare Payment System is paving the way for a more integrated and efficient transportation network.

PART continues its mission of Connecting Communities, one innovative solution at a time!

 <p>Scan to load fare >></p>	 <p>Scan to load fare >></p>	 <p>Scan to load fare >></p>	 <p>Scan to load fare >></p>	 <p>Scan to load fare >></p>
<p>Use this reloadable fare card to ride any of the Piedmont Triad Regional Partner's Bus Systems.</p> <p>Use of this card is subject to Transit Agency's policies and procedures and payment terms and conditions. NO REFUNDS AVAILABLE.</p>  	<p>Use this reloadable fare card to ride any of the Piedmont Triad Regional Partner's Bus Systems.</p> <p>Use of this card is subject to Transit Agency's policies and procedures and payment terms and conditions at hptransit.org. NO REFUNDS AVAILABLE.</p>  	<p>Use this reloadable fare card to ride any of the Piedmont Triad Regional Partner's Bus Systems.</p> <p>Use of this card is subject to Transit Agency's policies and procedures and payment terms and conditions. NO REFUNDS AVAILABLE.</p>  	<p>Use this reloadable fare card to ride any of the Piedmont Triad Regional Partner's Bus Systems.</p> <p>Use of this card is subject to Transit Agency's policies and procedures and payment terms and conditions. NO REFUNDS AVAILABLE.</p>  	<p>This reloadable fare card is accepted on ALL Triad Urban Bus systems with the Triad Stored Value Umo Account.</p> <p>Use of this card is subject to Transit Agency's policies and procedures, payment terms and conditions.</p> <p>For information go to PARTnc.org or call 336-883-7278. NO REFUNDS AVAILABLE.</p>  

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PART Swears In A New Board Member



Graham Bennett
NCDOT Board of
Transportation
and PTI Airport
Authority



Tell Us Like It Is!

Rider Survey

October 2025

Riders who participate will have a chance to win
FREE rides!

